

Hearing Impaired Information

As you may know, a cruise is quite different from a land-based holiday and it is important for passengers with disabilities to know about certain aspects of shipboard life. P&O Cruises Australia is unable to provide day-to-day personal care as we do not provide a nursing or carers service onboard. If you require assistance in relation to any of your day-to-day living, then you must arrange for a companion or carer to accompany you. Our onboard medical centre provides care only in the case of illness or injury.

The Pacific Dawn, Pacific Sun and Pacific Jewel have special devices to alert and communicate with hearing impaired passengers. As there are only a limited number of kits onboard, it is important that you request a kit as early in the booking process as possible. These kits contain:

- Text telephone
- Vibrating bed shaker
- Door knock transmitter
- Telephone handset amplifier

If you have any further enquiries, please do not hesitate to contact Customer Care on **1300 653 852** (AU) or **0800 444 762** (NZ).