

Sight Impaired Information

As you may know, a cruise is quite different from a land-based holiday and it is important for passengers with disabilities to know about certain aspects of shipboard life.

Onboard Facilities

All elevators onboard have been fitted with voice synthesizers which announce arrivals at each deck as well as Braille buttons.

Day to Day Care

P&O Cruises Australia is unable to provide day-to-day personal care as we do not provide a nursing or carers service onboard. If you require assistance in relation to any of your day-to-day living, then you must arrange for a companion or carer to accompany you. Our onboard medical centre provides care only in the case of illness or injury.

Service Animals

Please be aware, travel with a service animal is permitted in any grade of accommodation, subject to availability at the time of booking. However, share accommodation is not recommended. If you require assistance from a service animal during your cruise, please notify us as soon as possible. Passengers travelling with service animals should be aware that various ports of call have different regulations, with particular reference to animals being taken ashore, so it is important that passengers check with their travel agent at the time of booking. Passengers are also responsible for providing current health and travel documents for their service animals as well as for feeding and hygienic needs.

If you have any further enquiries, please do not hesitate to contact Customer Care on 1300 653 852 (AU) or 0800 444 762 (NZ).